

WannaCrypt Service Notice

Due to the recent WannaCrypt ransomware infection, please review the recommendation with your IT group to prevent such an attack.

We recommend that all customers apply the latest Windows update immediately. For those who are still running Windows Server 2003 SP2, Windows XP SP2, Windows XP Embedded and Windows 8, we suggest you visit [Microsoft Customer Guidance for WannaCrypt attacks](#) for further information. **If you have issues with the above link wait a while and try again, they are experiencing heavy server volume.**

Customers who are running supported versions of the operating system (Windows Vista, Windows Server 2008, Windows 7, Windows Server 2008 R2, Windows 8.1, Windows Server 2012, Windows 10, Windows Server 2012 R2, Windows Server 2016) should have received the security update MS17-010 in March. If customers have automatic updates enabled or have installed the update, they are protected. For other customers, we encourage them to install the update as soon as possible.

Thank You.

The Gerber Technical Support Team

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